

Australian General Practice Accreditation Limited

RACGP Standards 5th Edition and Quality Improvement Workshop Training

This one-day face-to-face workshop will include facilitated group discussions where participants will be encouraged to share their own experiences. A series of practical activities will also be completed throughout the workshops, designed to promote a deep and inspired understanding of the Standards which can be applied to respective staff roles and responsibilities.

The events will be delivered by an expert consultant with extensive expertise on the RACGP Standards 5th edition, and a strong understanding of quality improvement actions in relation to Indigenous Australians, in a format designed to transfer key concepts and applied knowledge to learners.

The RACGP Standards section of the workshop will focus specifically on:

- The purpose of the RACGP Standards 5th edition
- The Surveyor Processes
- Preparing for the Surveyor Assessment Visit
- Selected Core Module Indicators
- Selected Quality Improvement Module Indicators
- Selected General Practice Module Indicators

Some key areas covered during this session include:

- Ethical Dilemmas
- Business Risk Management Systems
- Planning and Setting Business Goals
- Open Disclosure
- Social Media Policies

Activities will be completed throughout the workshop. These will include case studies, small group work and brainstorming activities that are designed to assist participants in:

- Determining the intent of the RACGP 5th Edition Indicators
- Interpretation of Indicators flagged by AGPAL
- Considering ways their practice may already meet the Indicators
- Identifying possible ways to meet the intent of the Indicators
- Exploring open disclosure and its possible impact
- Various policy and procedures activities



The Quality Improvement section of the workshop will focus specifically on:

- *Continuous Quality Improvement of Fundamentals of Continuous Quality Improvement (CQI)*
 - The connection between your teams' day-to-day activities, and the organisations quality initiatives
 - A range of CQI models that can be used in practice, to promote and support a culture of continuous quality improvement
 - Developing strategic CQI objectives for your team
 - Embedding a culture for change and CQI
- *Data-Driven Improvement*
 - Utilising data to inform quality improvements
 - The role of data in leading change in your quality team
- *Linking Accreditation*
 - The accreditation cycle and processes
 - Reducing risk in practice and improving practice efficiency
 - Developing your teams understanding that it takes a team approach to fully embed quality through organisational accreditation
 - Being an “accreditation positive” workplace

Registration

Please select one of the following dates/locations to register:

- [Sydney | Wednesday 12th February 2020](#)
- [Tamworth | Thursday 27th February 2020](#)
- [Wagga Wagga | Tuesday 24th March 2020](#)
- [Dubbo | Wednesday 25th March 2020](#)

Note that each workshop has a maximum capacity of 30 people so be sure to register ASAP!

Cost

The AH&MRC will cover all costs including workshop registration and workshop materials, accommodation and airfares. Please book your own flights and send AH&MRC your flight itinerary and invoice for reimbursement. Accommodation will be booked on your behalf by the AH&MRC.

If you have any questions or would like any further information, please don't hesitate to contact Rosie Edwards (REdwards@ahmrc.org.au) or Richie Garcia (RGarcia@ahmrc.org.au), or call the office on 02 9212 4777.